

## **To Our Members**



I am honored, proud and thrilled to announce that 1891 Financial Life was named one of "The World's Best Life Insurance Companies" by Forbes. This prestigious award was presented by Forbes and Statista Inc., the world's leading statistics portal and industry ranking provider.

Policyowners were surveyed and asked if they would recommend 1891 Financial Life to others.

Criteria companies were ranked on included: advice employees offered, customer service, price performance and transparency.

This great honor is a testament to our dedication to our members by providing world class service to all of our policyholders.

We are deeply honored to be on the list with other outstanding US and international life insurance companies. We are grateful to our policyholders that hold us in such great esteem. We strive each day to provide the best in service and assistance to our members. It reflects our organization's focus on our 132 year history of providing families financial protection and upholding our heritage based on faith and commitment to our communities. We are very excited about being on this prestigious list and will continue to provide some of the best customer service in the industry.

We are grateful to our dedicated staff that contributed to this honor by serving our members with respect and the highest level of service. This is our highest priority.

## Commitment

1891 Financial Life has long been committed to delivering peace of mind, exceptional service and is on the forefront of using technology to realize its strategic objectives. We continue on our path of digitizing our business and improving our processes.

Our wealth of experience has provided us with a solid platform on which to build our business. It has also proved invaluable in shaping the way we operate to the benefit of our members and our organization.

## **Products**

We continue the evolution and transformation of our company as well as our vision for the future. The emphasis is on expanding our product line and growing the brand as well as focusing on the philanthropic work our members accomplish across seventeen states.

## **Our Core**

Faith remains the underpinning of 1891 Financial Life. We honor our past as we move forward into the future continuing to spotlight our rich history and heritage.

The heart of what we do is to protect the ones you hold dear through *Faith, Community, and Love*.

We celebrate our achievements, specifically when we are lauded by our members.

1891 Financial Life has a long history of providing families financial protection while upholding our heritage based on faith and commitment to our communities. This is the core of who we are.

Lisa Bickus, CEO